

Where to get benefits advice in Newcastle

There are a number of organisations in Newcastle that can help you with benefits advice. They can help to:

- check you're claiming all of the benefits you're entitled to
 - guide you through the application process
 - explain how some benefits may impact upon another
 - some services may also be able to help you to appeal a benefit decision
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Search for Benefits advice organisations

Location:

Postcode:

Search for Carers benefit organisations

Location:

Postcode:

Search for Child benefit organisations

Location:

Postcode:

Search for Universal Credit organisations

Location:

Postcode:

Local benefits advice support

Organisation name	Support available	Specialist support
<u>Citizens Advice Newcastle (CAN)</u> Website: citizensadvice-newcastle.org.uk Telephone: 0808 278 7823 Freephone, Monday to Friday 10am to 4pm Email: citycab@newcastlecab.org.uk Address: 4th Floor, City Library, Charles Avison Building, 33 New Bridge Street West 4th Floor City Library, NE1 8AX	Free, confidential and independent advice Who can use this service: people who live, work or study in Newcastle. When: Monday to Friday 10am to 4pm advice by phone, e-mail and webchat only For urgent matters you can drop in for advice (subject to availability) from Monday to Friday, 10am to 12pm.	Consumer advice Home energy advice Debt and Money Advice Family Advice
<u>Newcastle Welfare Rights Service</u>		
<u>Search Newcastle</u>		

Useful Organisations

Newcastle Welfare Rights Service

Email: welfare.rights@newcastle.gov.uk

Website: www.newcastle.gov.uk/welfarerights

Telephone: 0191 277 2627

Address: **POSTAL ADDRESS ONLY - No face-to-face advice is given here, NE7 7LX

Citizens Advice Newcastle (CAN)

Email: citycab@newcastlecab.org.uk

Website: <http://citizensadvice-newcastle.org.uk>

Telephone: 0808 223 1133

Address: 4th Floor, City Library, NE1 8AX

Turn2us

Website: www.turn2us.org.uk

Telephone: 0808 223 1133

Address: Unit 9, CF15 7QQ

Search Newcastle

Email: info@searchnewcastle.org.uk

Website: www.searchnewcastle.org.uk

Telephone: 0191 273 7443

Address: Carnegie Building, NE4 8XS

Disability North

Email: reception@disabilitynorth.org.uk

Website: www.disabilitynorth.org.uk

Telephone: 0191 2840480

Address: The Dene Centre, NE3 1PH

Shine On (formerly Caring Hands)

Email: contact@shineoncharity.org.uk

Website: <https://www.shineoncharity.org.uk/>

Telephone: 0191 261 5234

Address: Shine On, NE6 5QN

Department for Work and Pensions (DWP)

Website: <https://www.gov.uk/government/organisations/department-for-work-pensions>

Telephone: 0191 261 5234

Newcastle University Student Union – Support and Advice Hub

Email: student-advice-centre@ncl.ac.uk

Website: www.nusu.co.uk/sac

Telephone: 0191 239 3900

Address: Newcastle University Students' Union (NUSU), NE1 8QB

entitledto

Email: info@entitledto.co.uk

Website: www.entitledto.co.uk

Telephone: 0191 239 3900

Child Benefit Office

Website: <https://www.gov.uk/contact-child-benefit-office>

Telephone: 0300 200 3100

Address: HM Revenue and Customs - Child Benefit Office , NE88 1AA

Housing Benefit enquiries at Newcastle City Council

Website: <https://www.newcastle.gov.uk/services/benefits/housing-benefit/housing-benefit-and-council-tax-reduction-useful-forms>

Telephone: 0191 278 7878

Address: Benefits Department, NE1 8QH

Child Maintenance Service (CMS)

Website: <https://www.gov.uk/child-maintenance-service>

Telephone: 0800 171 2345

Related Articles

[Welfare benefits](#)

[Attendance Allowance](#)

[Universal Credit](#)