

Your Local Services at Newcastle City Council

Your Local Services is your single point of contact for environmental services delivered within the boundaries of Newcastle upon Tyne. This includes:

- **managing your household waste**, including recycling and garden waste
- **reporting an issue with roads**, paths or street lighting
- **reporting an issue in your community** such as pest control, dog fouling, graffiti or noise

Through their website you can, make a request, report an issue or find out information. This service was previously called Envirocall.

Last updated: November 29, 2021

Telephone: 0191 278 7878

Telephone note: ask for 'Your Local Services' or 'Envirocall'

Website: www.newcastle.gov.uk/envirocall

Website 2: <https://www.newcastle.gov.uk/services/roads-pavements-and-streets/report-problems-roads-and-pavements>

Related Articles

[Noise nuisance](#)

[Vandalism and graffiti](#)

[Security for your home](#)

[Ways to report crime and community safety issues](#)

[Problems with your neighbours](#)

[Dealing with rubbish and pests](#)

[Practical help to move home](#)

Having problems with home maintenance?

When collecting clutter or hoarding can become a problem